

General terms and conditions and cancellation fees for our restaurant Der Zauberlehrling

Since our restaurant only has a limited number of seats and the food we offer is always fresh and elaborately prepared, we can not offer much flexibility in the allocation and reservation of existing seats.

Our entire team strives, to ensure that every single guest can spend a nice time with us, with great personal commitment. For this to succeed, we ask for your understanding that we only make reservations in our restaurant on the basis of the following terms and conditions:

§1 validity of the general terms and conditions and cancellation policy

The cancellation policy of our restaurant

Der Zauberlehrling

Rosenstr. 38

70182 Stuttgart

is the basis of table reservations.

Subsidiary agreements and contract amendments require the text form. This also applies to the waiver of the text form requirement.

These cancellation policies do not apply to personalized group reservations, events or exclusive events. There, the terms agreed in the offer or order apply.

§2 Obligation of the table reservations

With your table reservation you make the legally binding declaration to appear at the time of the reservation with the announced number of persons in our Gourmet-Restaurant and to select and order from the food and drinks offered on the menu or from the written agreed meals and drinks. The table reservation thus establishes a contractual relationship.

§3 Free cancellation

a) If you can not make the appointment and cancel the reservation at least 24 hours before the agreed date, no cancellation fees will be charged. In your own interest and to avoid misunderstandings, we advise you to cancel by e-mail in writing. Cancellations will be confirmed by us.

kontakt@zauberlehrling.de

Tel. 0711/23 77770

b) In addition, as far as we are still able to give the table canceled by you to other guests, no fees will be incurred

§4 cancellation fees

If you do not cancel your reservation on time (see §3 a), or do not show up at the reserved time on that day, we may demand reasonable compensation for any unused expenses. The cancellation fee is € 89 per registered guest - the same applies if less than the announced number of people appears.

For our menu evening on Saturday (Candle Light Dinner or Magic Candle Light Dinner) the cancellation fee is € 119, - per registered guest. The same applies if less than the advertised number of people appears.

§5 proof of minor damage

You are at liberty to prove that no or substantially lower costs have incurred than included in the above cancellation sum.

§6 Late arrival of the guests

Delayed arrival of the guests in the restaurant of up to 15 minutes after the agreed date is tolerated and does not give rise to any claim for cancellation fees. In case of a late arrival please contact our restaurant in time.

kontakt@zauberlehrling.de Tel. 0711/23 77770

§7 Specifying the data of your credit card

In order to be able to collect the cancellation fee in the event of a claim for cancellation fees, please indicate the details of your credit card for reservations of 2 or more people.

§8 Assertion of cancellation fees

If, according to §4, we are entitled to a cancellation fee, we charge your credit card with the appropriate amount of money by means of a recalculation. In the case of non-existent credit card data, we will send you an invoice for the bank transfer.

recalculation: If, according to §4, we are entitled to a cancellation fee, your credit card will be debited in the amount of this amount.

§9 reimbursement of additional expenses

Insofar as you have instructed us to provide additional services, such as decorating the table or serving special products, we always charge our expenses additionally. Upon request, we provide you with information and provide evidence.

§10 Privacy

Our privacy policy can be found on our website at: <https://www.zauberlehrling.de/Datenschutz/>

§11 Severability clause

Should any provision of these General Cancellation Conditions or any other terms of such agreements be or become ineffective in the context of other agreements, this shall not affect the validity of all other provisions or agreements. The ineffective clause is replaced by a clause which comes closest to the meaning and purpose of the invalid one.